## HOW TO REGISTER ON YOUR MEMBER WEBSITE

## JUST A FEW CLICKS AND YOU ARE CONNECTED!

- 1. Go to highmarkbcbswv.com.
- 2. Click on Register.

## **DURING REGISTRATION, YOU WILL BE ASKED TO PROVIDE:**

- Your member ID number (enter numbers only; no spaces, no letters)
- Your first and last name
- · Your date of birth
- · Your relationship to the policyholder
- Your address
- · Your email address

You will also need to choose a user login ID and password, and then re-enter that password.

## YOU ARE NOW REGISTERED TO USE YOUR MEMBER WEBSITE. HERE'S WHAT YOU CAN DO:

- Check the status of a claim
- View your explanation of benefits (EOB)
- Request eDelivery (No more paper copies of EOBs)
- Request ID cards
- · Locate providers
- · Check Rx history
- · Access health reference tools



If you need help registering, please call 1-866-306-1059.

Highmark Blue Cross Blue Shield West Virginia is an independent licensee of the Blue Cross and Blue Shield Association.

The Claims Administrator/Insurer complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al número en la parte posterior de su tarjeta de identificación (TTY: 711).

请注意:如果您说中文,可向您提供免费语言协助服务。请拨打您的身份证背面的号码(TTY:711)。

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